

# WebHostingM Abuse Policy

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## Overview

The WebHostingM **Abuse Policy** webpage is dedicated to outlining the company's commitment to maintaining a respectful and value-driven hosting platform. It serves as a guide for users, explaining how WebHostingM handles and addresses abuse complaints. This policy is a testament to the company's proactive approach to upholding its core values and ensuring a safe, secure, and ethical online environment for all its users.

The page aims to inform readers about the process of reporting abuse and the subsequent steps taken by WebHostingM to investigate and resolve such issues, emphasizing the company's dedication to integrity and responsible web hosting practices.

WebHostingM maintains its position as a provider of interactive web services and is afforded protection from liability for all content posted by our users by [Section 230 of the Communications Decency Act](#) (opens in a new tab). As such, we are unable to editorialize or otherwise judge the merits of the content posted by our users, or risk losing such protections.

Our Terms of Service list multiple reasons for which we may remove a site, at our discretion. However, we are not bound to remove all sites that do not comply with the Terms.

We cannot comply with requests for the personal information of our members, including email addresses, IP addresses, or others.

If you are a member of a police department or government agency and are currently investigating an ongoing case, you may contact the Legal Team at [team+counsel@webhostingm.com](mailto:team+counsel@webhostingm.com).

Our policy is to comply as best as we can with any ongoing police investigations. Any abuse complaint request to this email address not made by a law enforcement officer will be ignored.

If you are not a law enforcement officer and would like to have a site removed or obtain personally identifying information about a WebHostingM user, you may do so by filing a John Doe lawsuit against the WebHostingM user and obtaining a court order, which we will honor.

Please note that the above information does not represent legal advice and is provided for informational purposes only. Consult legal advice on these topics.

As part of our efforts to remain transparent, a copy of each legal notice we receive may be sent to the [Lumen project](#) (opens in a new tab) for publication and annotation. Lumen is a joint project among U.S. law schools that seeks to provide resources about free speech online and intellectual property law. It is also a database of requests to remove content from internet platforms. Lumen will redact the submitter's personal contact information (i.e. phone number, email, and address).

You can see an example of such a publication [here](#) (opens in a new tab).

To submit a request about our copyright infringement policy or have a complaint about spam, fraud, or phishing, please visit our [support portal](#) (opens in a new tab)."

**webhostingm**