

# WebHostingM Privacy Policy

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## 1. Introduction

WebHostingM is committed to protecting your privacy. This Privacy Policy explains how WebHostingM ("we," "us," or "our") collects, uses, and discloses your personal information when you use our website ("Site") (located at [webhostingm.com](https://webhostingm.com)) and related services ("Services").

## 2. Who We Are

WebHostingM is a provider of cloud solution architecture and web hosting services. Contact details for further queries: [reach out to us](#).

## 3. Information We Collect

We collect various types of information from you, including:

1. **Registration Information:** Names, email addresses, contact information, payment details, account credentials, and any other information you submit through our website or services.
2. **Transaction Information:** Information provided during requests or contact with WebHostingM.
3. **Public Forum Information:** Information you provide in public forums on our sites.
4. **Direct User Communication:** Information sent directly to other users or through functionalities on our platform.
5. **Third-party Information:** Data we obtain from third-party platforms regarding your use of our website or services.
6. **Location and Activity Information:** Data from devices interacting with our sites or applications.
7. **Information collected automatically:** Device information, browsing activity, location data (with your consent), and usage data. We may use cookies and similar technologies to collect this information.

**Note:** Declining to provide information may limit your ability to use our services. Visiting our website without an account still requires certain information for compliance purposes.

## 4. Purpose of Data Collection

The data collected is used for:

- Providing and improving our services.
- Billing and user account management.
- Marketing and promotional purposes.
- Compliance with legal obligations.

## 5. How We Use Your Information

- To provide and operate the Site and Services.
- To process your transactions and maintain your account.
- To communicate with you about our services, updates, and promotional offers.
- To personalize your experience and analyze website usage.
- To comply with legal obligations and resolve disputes.

## 6. Sharing Your Information

- We may share your information with service providers who assist us in operating the Site and Services. These providers are bound by contractual obligations to protect your data.
- We may disclose your information if required by law or to protect our rights and interests.

## 7. Your Choices and Rights

- You can access, update, or delete your personal information through your account settings.
- You can opt out of marketing communications by following the unsubscribe links in our emails.
- You can withdraw your consent at any time where we rely on it to process your data.

## 8. Data Security

### Data in Transit

1. **Encryption:** We employ strong encryption protocols, such as AES-256, to scramble data during transmission between our systems and third-party service providers. This encryption makes the data unreadable and secure, even in the unlikely event of interception.
2. **Secure Tunneling:** For added security, we use secure protocols like Secure Sockets Layer (SSL) or Transport Layer Security (TLS). These create encrypted tunnels through which data is safely transferred, providing an additional layer of protection.

### Data at Rest

1. **Secure Storage:** Customer information stored on third-party servers is safeguarded through robust security measures. These measures include stringent physical access controls, sophisticated intrusion detection systems, and regular security audits to ensure the highest level of protection.
2. **Limited Access:** Access to customer data is strictly limited to authorized personnel who require it to perform specific tasks. These individuals are bound by strict confidentiality agreements, ensuring data privacy and integrity.

### Contractual Safeguards

1. **Standard Contractual Clauses (SCCs):** In our commitment to data security and privacy, we utilize Standard Contractual Clauses approved by the European Commission. These clauses impose rigorous obligations on third-party providers regarding data security and privacy.
2. **Vendor Due Diligence:** We conduct thorough vetting and selection processes for third-party service providers. This ensures they have robust data security policies and practices in place before we entrust them with customer information.

### Additional Precautions

1. **Data Anonymization or Pseudonymization:** Where possible, we anonymize or pseudonymize customer information before transferring it internationally. This approach significantly reduces any risk associated with identifying individuals from the data.

2. **Regular Data Transfer Impact Assessments (DPIAs):** We regularly conduct DPIAs to evaluate the risks associated with specific international data transfers. This allows us to implement necessary additional safeguards to maintain the highest standards of data protection.

*Note:* The safeguards outlined in this section of our Privacy Policy reflect our unwavering commitment to protecting customer information during international transfers. We continuously update these measures to align with evolving data protection standards and regulations.

## 9. Cookies and Similar Technologies

Until such technologies changes or replace with better privacy respecting options, our website uses cookies for functionality, analytics, and personalized user experience. Users can control their cookie preferences through their browser settings.

## 10. Children's Privacy

- Our Site and Services are not intended for children under the age of 13. We do not knowingly collect personal information from children under 13.

## 11. International Data Transfer

Your data and website will be hosted **within the data center/region you select** during checkout. We **do not knowingly transfer your data outside this chosen region**.

However, **limited customer information** might be transferred internationally due to our use of third-party services for support purposes. These services adhere to appropriate safeguards and data protection standards.

We are committed to protecting your data privacy and take steps to minimize international data transfers whenever possible. We will only transfer your data when necessary for the operation of our services and in compliance with applicable data protection laws. See **Data Security** for more.

## 12. Changes to this Policy:

- We may update this Privacy Policy from time to time. Users may be notified of significant changes through our website or via email. Your continued use of the Site and Services constitutes your acceptance of the updated Policy.

## 13. Compliance with Laws

Our Privacy Policy is designed to comply with applicable privacy laws and regulations, including GDPR and CCPA.

## 14. User Consent

By using our services, users consent to the collection and use of their information as described in this policy.

## 15. Contact Us:

- For any privacy-related concerns, or if you have any questions about this Privacy Policy, please contact us at [team+privacy@webhostingm.com](mailto:team+privacy@webhostingm.com). You can also submit your request via <https://webhostingm.com/contact> or visit our [Customer Service Team](#).

## 16. Acknowledgement

This Privacy Policy is effective from the date 2024-02-24 and reflects our commitment to protecting user privacy.

The logo for webhostingm, featuring the text "webhostingm" in a bold, black, sans-serif font, centered within a light green rounded rectangular background.